



Enid Public Schools Parent Portal – Frequently Asked Questions

We hope the information below will assist you as you use this new parent involvement tool.

What is the PowerSchool Parent Portal?

The Enid Public Schools Parent Portal offers parents and guardians real-time access to your child's grades and attendance. After accessing the Parent Portal, parents and guardians can also request information regarding grades and attendance to be sent to your email address on a regular basis. The Parent Portal is an easy to use communication tool that will allow you to take a more active role in your child's education.

What is required to connect to the EPS Parent Portal?

- A computer with a connection to the Internet
- An updated web browser (i.e: Internet Explorer, Netscape, Firefox, Mozilla, Safari)
- A user ID and password issued to you by the District. If you have more than one child, you will need a unique user ID and password for each child that is an EPS student.

What will PowerSchool allow me to see?

You will be able to access grades, attendance, school bulletins and announcements.

How do I learn to use the Parent Portal and its many features?

We have posted a [user's guide online](#) for your convenience.

How do I get a username and password for my child?

Please visit your child's school to pick up your username and password and to sign the Parent Portal user agreement.

Where do I go to log onto the Parent Portal?

You can access the Parent Portal from our website, <http://www.enidpublicschools.org> or you can go directly to the portal by visiting <http://powerschool.enidk12.org/public>

What grades will I be able to see?

Currently, the Parent Portal is available for parents third- through 12th-grade students.

Will I still get a "regular" report card from my child's school?

Yes. PowerSchool is not designed to replace report cards. It does, however, enhance the grade reporting offered to parents by including more detailed, timely information for parents.

I have more than one student who attends Enid Public Schools. Will they each have a username and password?

Yes. As an additional security measure, each student is assigned a unique username and password.

Can I change my PowerSchool password?

No. We want to be able to help you if you need to replace your password and will be unable to if the password has been changed.

What if I lose my password or its security is compromised?

If your password is lost, misplaced or compromised, you may pick up a replacement at your child's school. Please note that login/password information can not be given out over the telephone.

What if I want others to have access to my child's grades (Grandparents, Aunt/Uncle)?

If you want others to have access to your child's grades via the internet/PowerSchool, then you will need to simply provide them with the login & password that was provided to you in your letter. There will be one (1) login & one (1) password issued for each student. It will be the responsibility of each parent/guardian to distribute (or not distribute) this login/password as they see fit. We recommend that you keep this information confidential and use caution when sharing it.

Is my child's information secure?

Absolutely. In fact, your child's safety and privacy are our greatest priorities. The Parent Portal is hosted through PowerSchool, our secure student information system. Your child's records can only be accessed by authorized school officials and those you with whom you share your password.

I have questions about the information found regarding my child's grades or attendance. Who should I contact?

Please visit with your child about your concerns, if appropriate, and then contact your child's teacher by phone or by email, if needed.

What if I don't have a computer at home?

PowerSchool can be accessed anywhere there is internet access. Computers are available at your child's school and the Public Library of Enid and Garfield County.

I know that my child had a test this morning, and it's now 1:30pm, but I still can't see his grade. Why not?

Grade and attendance information is only be available after it has been entered by the staff members at the school. If you have questions about particular grades or attendance items, please contact your child's school.